

Product Name: Tile and Grout Restorer Page: 1 of 6

This revision issued: June, 2015

Section 1 - Identification of The Material and Supplier

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Chemical nature: Water solution of ingredients (note: hydrochloric acid and urea combine to form the

salt Urea hydrochloride which is largely dissociated in water.)

Trade Name: Tile and Grout Remover

Product Use: Cleaning Tiled areas. **Creation Date:** August, 2005

This version issued: June, 2015 and is valid for 5 years from this date.

Section 2 - Hazards Identification

Statement of Hazardous Nature

This product is classified as: Hazardous according to the criteria of SWA Australia.

Dangerous according to Australian Dangerous Goods (ADG) Code, IATA and IMDG/IMSBC criteria.

Risk Phrases: R20, R34, R37, R41. Harmful by inhalation. Causes burns. Irritating to respiratory system. Risk of serious damage to eyes.

Safety Phrases: S20, S23, S28, S36, S38, S46, S24/25, S36/37. When using, do not eat or drink. Do not breathe vapours or mists. After contact with skin, wash immediately with plenty of soap and water. Wear suitable protective clothing. In case of insufficient ventilation, wear suitable respiratory equipment. If swallowed, contact a doctor or Poisons Information Centre immediately and show this container or label. Avoid contact with skin and eyes. Wear suitable protective clothing and gloves.

SUSMP Classification: S6

ADG Classification: Class 8: Corrosive Substances. UN Number: 1760, CORROSIVE LIQUID, N.O.S.





GHS Signal word: DANGER.

HAZARD STATEMENT:

H290: May be corrosive to metals.

H314: Causes severe skin burns and eye damage.

H332: Harmful if inhaled.

H335: May cause respiratory irritation.

H402: Harmful to aquatic life.

PREVENTION

P102: Keep out of reach of children.

P261: Avoid breathing fumes, mists, vapours or spray.

P262: Do not get in eyes, on skin, or on clothing.

P264: Wash contacted areas thoroughly after handling.

P271: Use only outdoors or in a well ventilated area.

P273: Avoid release to the environment.

P280: Wear protective gloves, protective clothing and eye or face protection.

RESPONSE

P337: If eye irritation persists: seek medical attention.

P352: Wash with plenty of soap and water.

P363: Wash contaminated clothing before reuse.

P301+P330+P331: IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

P304+P340: IF INHALED: Remove victim to fresh air and keep at rest in a position comfortable for breathing.

Product Name: Tile and Grout Restorer Page: 2 of 6

This revision issued: June, 2015

P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P370+P378: Not combustible. Use extinguishing media suited to burning materials.

STORAGE

P405: Store locked up.

P403+P233: Store in a well-ventilated place. Keep container tightly closed.

DISPOSAL

P501: If product can not be recycled, consider controlled incineration, or contact a specialist waste disposal company (see Section 13 of this SDS).

Emergency Overview

Physical Description & Colour: Clear, pale green foaming liquid.

Odour: Pungent odour.

Major Health Hazards: causes burns, may cause serious damage to eyes, harmful if inhaled, respiratory tract

irritant.

Potential Health Effects

Inhalation

Short Term Exposure: Significant inhalation exposure is considered to be unlikely. Available data shows that this product is harmful, but symptoms are not available. In addition product is an inhalation irritant. Symptoms may include headache, irritation of nose and throat and increased secretion of mucous in the nose and throat. Other symptoms may also become evident, but they should disappear after exposure has ceased.

Long Term Exposure: No data for health effects associated with long term inhalation.

Skin Contact:

Short Term Exposure: However product is corrosive to the skin. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until product is removed or neutralised. Severity depends on concentration and duration of exposure. Burns may not be immediately painful; the onset of pain may be minutes to hours.

Long Term Exposure: No data for health effects associated with long term skin exposure.

Eye Contact:

Short Term Exposure: Exposure via eyes is considered to be unlikely. This product is corrosive to eyes. It will cause severe pain, and corrosion of the eye and surrounding facial tissues. Unless exposure is quickly treated, permanent blindness and facial scarring is likely.

Long Term Exposure: No data for health effects associated with long term eye exposure.

Ingestion:

Short Term Exposure: Significant oral exposure is considered to be unlikely. However, this product is corrosive to the gastrointestinal tract. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until product is removed or neutralised. Severity depends on concentration and duration of exposure.

Long Term Exposure: No data for health effects associated with long term ingestion.

Carcinogen Status:

SWA: No significant ingredient is classified as carcinogenic by SWA.

NTP: No significant ingredient is classified as carcinogenic by NTP.

IARC: Hydrochloric Acid is Class 3 - unclassifiable as to carcinogenicity to humans.

See the IARC website for further details. A web address has not been provided as addresses frequently change.

Section 3 - Composition/Information on Ingredients

| Ingredients | CAS No | Conc,% | TWA (mg/m³) | STEL (mg/m³) |
|---------------------------------|-----------|--------|-------------|--------------|
| Urea * | 57-13-6 | 30-60 | not set | not set |
| Hydrochloric acid * | 7647-01-0 | 18.2 | 7.5 | peak |
| Other non hazardous ingredients | secret | <3 | not set | not set |
| Water | 7732-18-5 | to 100 | not set | not set |

^{*} Note that urea and hydrochloric acid form urea monohydrochloride (CAS 506-89-8) which is largely dissociated in water to provide an acidic solution said to be less acidic than hydrochloric but more acidic than phosphoric acid.

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

Product Name: Tile and Grout Restorer Page: 3 of 6

This revision issued: June, 2015

The TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that should not be exceeded for more than 15 minutes and should not be repeated for more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak "is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

Section 4 - First Aid Measures

General Information:

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 1126 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

Inhalation: If symptoms of poisoning become evident, contact a Poisons Information Centre, or call a doctor at once. Remove source of contamination or move victim to fresh air. If breathing is difficult, oxygen may be beneficial if administered by trained personnel, preferably on a doctor's advice. DO NOT allow victim to move about unnecessarily. Symptoms of pulmonary oedema can be delayed up to 48 hours after exposure.

Skin Contact: Flush contaminated area with lukewarm, gently flowing water for at least 20-30 minutes, by the clock. DO NOT INTERRUPT FLUSHING. If necessary, keep emergency vehicle waiting (show paramedics this SDS and take their advice). Under running water, remove contaminated clothing, shoes and leather goods (eg watchbands and belts). If irritation persists, repeat flushing. Seek medical attention.

Eye Contact: Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for at least 20-30 minutes, by the clock, while holding the eyelid(s) open. Neutral saline solution may be used as soon as it is available. DO NOT INTERRUPT FLUSHING. If necessary, keep emergency vehicle waiting (show paramedics this SDS and take their advice). Take care not to rinse contaminated water into the unaffected eye or onto face. If irritation persists, repeat flushing. Call a Poisons Information Centre or a doctor urgently.

Ingestion: If swallowed, rinse mouth thoroughly with water and contact a Poisons Information Centre. Urgent hospital treatment is likely to be needed. Give activated charcoal if instructed.

Section 5 - Fire Fighting Measures

Fire and Explosion Hazards: There is no risk of an explosion from this product under normal circumstances if it is involved in a fire.

Only small quantities of decomposition products are expected from this products at temperatures normally achieved in a fire. This will only occur after heating to dryness.

Fire decomposition products from this product may be toxic if inhaled. Take appropriate protective measures.

Extinguishing Media: Water fog or fine spray is the preferred medium for large fires. Try to contain spills, minimise spillage entering drains or water courses.

Fire Fighting: If a significant quantity of this product is involved in a fire, call the fire brigade. There is little danger of a violent reaction or explosion if significant quantities of this product are involved in a fire. Recommended personal protective equipment is liquid-tight chemical protective clothing and breathing apparatus.

Flash point: Does not burn.

Upper Flammability Limit: Does not burn.

Lower Flammability Limit: Does not burn.

Autoignition temperature: Not applicable - does not burn.

Flammability Class: Does not burn.

Section 6 - Accidental Release Measures

Accidental release: In the event of a major spill, prevent spillage from entering drains or water courses. Evacuate the spill area and deny entry to unnecessary and unprotected personnel. Wear full protective chemically resistant clothing including eye/face protection, gauntlets and self contained breathing apparatus. See below under Personal Protection regarding Australian Standards relating to personal protective equipment. Suitable materials for protective clothing include rubber, PVC, Nitrile. Eye/face protective equipment should comprise as a minimum, protective goggles. If there is a significant chance that vapours or mists are likely to build up in the cleanup area, we recommend that you use a respirator. It should be fitted with a type B1 cartridge, suitable for acid gases.

Stop leak if safe to do so, and contain spill. Absorb onto sand, vermiculite or other suitable absorbent material. If spill is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains

is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains or waterways. Because of the corrosiveness of this product, special personal care should be taken in any cleanup operation. Sweep up and shovel or collect recoverable product into labelled containers for recycling or salvage, and dispose of promptly. Recycle containers wherever possible after careful cleaning. After spills, wash area preventing runoff from entering drains. If a significant quantity of material enters drains, advise emergency services. Contaminated area may be neutralised by washing with weak or dilute alkali. Baking soda, washing soda and

limestone are suitable. This material may be suitable for approved landfill. Ensure legality of disposal by consulting

Product Name: Tile and Grout Restorer Page: 4 of 6

This revision issued: June, 2015

Phone: 02 4722 5060

regulations prior to disposal. Thoroughly launder protective clothing before storage or re-use. Advise laundry of nature of contamination when sending contaminated clothing to laundry.

Section 7 - Handling and Storage

Handling: Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

Storage: This product is a Scheduled Poison. Observe all relevant regulations regarding sale, transport and storage of this schedule of poison. Store in a cool, well ventilated area. Check containers periodically for corrosion and leaks. Containers should be kept closed in order to minimise contamination. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. If you keep more than 10,000kg or L of Dangerous Goods of Packaging Group III, you may be required to license the premises or notify your Dangerous Goods authority. If you have any doubts, we suggest you contact your Dangerous Goods authority in order to clarify your obligations. Check packaging - there may be further storage instructions on the label.

Section 8 - Exposure Controls and Personal Protection

The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**.

SWA Exposure Limits TWA (mg/m³) STEL (mg/m³)
Hydrochloric acid 7.5 peak

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems. **Ventilation:** No special ventilation requirements are normally necessary for this product. However make sure that the work environment remains clean and that vapours and mists are minimised.

Eye Protection: Your eyes must be completely protected from this product by splash resistant goggles with face shield. All surrounding skin areas must be covered. Emergency eye wash facilities must also be available in an area close to where this product is being used.

Skin Protection: Because of the dangerous nature of this product, make sure that all skin areas are completely covered by impermeable gloves, overalls, hair covering, apron and face shield. See below for suitable material types. **Protective Material Types:** We suggest that protective clothing be made from the following materials: rubber, PVC, nitrile.

Respirator: Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above.

Eyebaths or eyewash stations and safety deluge showers should be provided near to where this product is being used.

Section 9 - Physical and Chemical Properties:

Physical Description & colour: Clear, pale green foaming liquid.

Odour: Pungent odour.

Boiling Point: Approximately 100°C at 100kPa.

Freezing/Melting Point: Approximately 0°C. Volatiles: Water component.

Vapour Pressure: 2.37 kPa at 20°C (water vapour pressure).

Vapour Density: No data. Specific Gravity: 1.12

Water Solubility: Completely soluble in water. pH: Corrosive - pH approx 1

Volatility: No data.
Odour Threshold: No data.
Evaporation Rate: No data.
Coeff Oil/water Distribution: No data

Autoignition temp: Not applicable - does not burn.

Product Name: Tile and Grout Restorer Page: 5 of 6

This revision issued: June. 2015

Phone: 02 4722 5060

Section 10 - Stability and Reactivity

Reactivity: Inorganic acids react with inorganic and organic bases such as amines to form salts. They also react with many metals liberating hydrogen gas. These reactions are often rapid and typically liberate much heat. They can also decompose many organic materials such as esters, in a reaction called hydrolysis.

Conditions to Avoid: This product should be kept in a cool place, preferably below 30°C. Under no circumstances should the container be sealed. Handle and open containers carefully.

Incompatibilities: bases, zinc, tin, aluminium and their alloys.

Fire Decomposition: Only small quantities of decomposition products are expected from this products at temperatures normally achieved in a fire. This will only occur after heating to dryness. Carbon dioxide, and if combustion is incomplete, carbon monoxide and smoke. Nitrogen and its compounds, and under some circumstances, oxides of nitrogen. Occasionally hydrogen cyanide gas. Hydrogen chloride gas, other compounds of chlorine. Water. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

Polymerisation: This product will not undergo polymerisation reactions.

Section 11 - Toxicological Information

Local Effects:

Target Organs: skin, eyes

Classification of Hazardous Ingredients

Ingredient Risk Phrases

Hydrochloric Acid Conc>=5%:T; R23, R35

Section 12 - Ecological Information

Insufficient data to be sure of status.

Section 13 - Disposal Considerations

Disposal: Containers should be emptied as completely as practical before disposal. If possible, recycle containers either in-house or send to recycle company. If this is not practical, send to a commercial waste disposal site. Please do NOT dispose into sewers or waterways.

Section 14 - Transport Information

Dangerous according to Australian Dangerous Goods (ADG) Code, IATA and IMDG/IMSBC criteria.

UN Number: 1760, CORROSIVE LIQUID, N.O.S.

Hazchem Code: 2X

Special Provisions: 223, 274

Dangerous Goods Class: Class 8, Corrosive Substances.

Packaging Group: Ⅲ

Packaging Method: P001, IBC03, LP01

Class 8 Corrosive Substances shall not be loaded in the same vehicle or packed in the same freight container with Classes 1 (Explosives), 4.3 (Dangerous When Wet Substances), 5.1 (Oxidising Agents), 5.2 (Organic Peroxides), 6 (Toxic Substances where the Toxic Substances are cyanides and the Corrosives are acids), 7 (Radioactive Substances), Foodstuffs and foodstuff empties. They may however be loaded in the same vehicle or packed in the same freight container with Classes 2.1 (Flammable Gases), 2.2 (Non-Flammable, Non-Toxic Gases), 2.3 (Poisonous Gases), 3 (Flammable liquids), 4.1 (Flammable Solids), 4.2 (Spontaneously Combustible Substances), 6 (Toxic Substances except where the Toxic Substances are cyanides and the Corrosives are acids) and 9 (Miscellaneous Dangerous Goods).

Section 15 - Regulatory Information

AICS: All of the significant ingredients in this formulation are compliant with NICNAS regulations. The following ingredients: Hydrochloric acid, are mentioned in the SUSMP.

Product Name: Tile and Grout Restorer
Page: 6 of 6

This revision issued: June, 2015

Section 16 - Other Information

This SDS contains only safety-related information. For other data see product literature.

Acronyms:

ADG Code Australian Code for the Transport of Dangerous Goods by Road and Rail, 7th Edition

AICS Australian Inventory of Chemical Substances
CAS Number Chemical Abstracts Service Registry Number

Hazchem Code Emergency action code of numbers and letters that provide information to emergency

services especially firefighters

IARC International Agency for Research on Cancer
SWA Safe Work Australia, formerly ASCC and NOHSC

NOS Not otherwise specified

NTP National Toxicology Program (USA)

R-Phrase Risk Phrase

SUSMP Standard for the Uniform Scheduling of Medicines & Poisons

UN Number United Nations Number

THIS SDS SUMMARISES OUR BEST KNOWLEDGE OF THE HEALTH AND SAFETY HAZARD INFORMATION OF THE PRODUCT AND HOW TO SAFELY HANDLE AND USE THE PRODUCT IN THE WORKPLACE. EACH USER MUST REVIEW THIS SDS IN THE CONTEXT OF HOW THE PRODUCT WILL BE HANDLED AND USED IN THE WORKPLACE.

IF CLARIFICATION OR FURTHER INFORMATION IS NEEDED TO ENSURE THAT AN APPROPRIATE RISK ASSESSMENT CAN BE MADE, THE USER SHOULD CONTACT THIS COMPANY SO WE CAN ATTEMPT TO OBTAIN ADDITIONAL INFORMATION FROM OUR SUPPLIERS OUR RESPONSIBILITY FOR PRODUCTS SOLD IS SUBJECT TO OUR STANDARD TERMS AND CONDITIONS, A COPY OF WHICH IS SENT TO OUR CUSTOMERS AND IS ALSO AVAILABLE ON REQUEST.

Please read all labels carefully before using product.

This SDS is prepared in accord with the SWA document "Preparation of Safety Data Sheets for Hazardous Chemicals - Code of Practice" (December 2011)